

**Response to the queries for Selection of Washing and Cleaning Agency under Odisha State Road Transport Corporation
RFP No. 345 Date: 19/02/2024**

Sl.No	RFP Reference	Content of RFP	Clarification Sought	Response
1	Section 7 – Scope Of work Page 20	The Authority may Increase or decrease Washing station Locations.	Please specify approx. number of buses and type of buses that are required to be cleaned.	200 to 300 Buses (May increase or decrease according to the OSRTC Fleet)
2	Section 7 – Scope Of Work Clause B - Weekly Intermediate Cleaning Process Page -21	Seat Upholstery, Coverall, and Curtain Cleaning Technicians will use wet vacuum, industrial washing machine, and dryer for cleaning.	The upholstery and curtains cannot be washed by the bus washing technician and hence this should not fall under the scope of bus washing.	Semi-Automatic washing
4	Section 8 – Service level benchmark Clause 2 Page – 23	Service Provider has to keep in pool necessary aggregates so that automatic washing should be in service for 95% of time in the month.	Automatic bus washing is not possible as it is highly capital intensive and require a team of experts to run and maintain it at all time.	Semi-Automatic washing
5	Section 7 – Scope Of Work Clause C - Monthly Deep Cleaning Process Page - 22	Engine and Radiator Cleaning Technicians will clean engine components and radiator. But Air Filter Cleaning can be mentioned as it can be cleaned by the bus washing technician.	Air Filter Cleaning should be use instead of the scope.	Engine and Radiator Cleaning - Removed Air Filter Cleaning added
6	Section 8 – Service level benchmark Clause 2 Page – 23	Service Provider has to keep in pool necessary aggregates so that automatic washing should be in service for 95% of time in the month.	Automatic bus washing is not possible as it is highly capital intensive and require a team of experts to run and maintain it at all time.	Semi-Automatic washing

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7	Section 7 – Scope Of Work Clause – Infrastructure Page -20	The facility's infrastructure will comprise two washing bays	Who will construct washing bays ? Also, the washing will be done in Depot or outside?	washing will be done in Depot. Construction will be the scope of OSRTC.
8	Section 5 – Eligibility Criteria Clause 4 – Annual Turnover Page No. 15	Minimum Average Turnover of the organization must be INR 50 Lakhs from the last three (3) financial years (FY 20-21, FY 21-22, FY 22-23).	We request you to grant startups having DPIIT certificate exemption from the said clause as Startups registered under DPIIT are new and central government also gives certain relaxations to these startups.	As per RFP
9	Section 5 – Eligibility Criteria Clause 7 – Relevant Certification Page No. 15	The bidder shall have OEM Certification about vehicle washing.	The OEM cannot issue a certificate as they are globally present and have no whereabouts of who is washing the vehicle. For better quality and result it is advisable if lab certificate of the washing solution is provided.	As per RFP
10	Section 5 – Eligibility Criteria Clause 3– Legal Entity Page No. 15	The Bidder should be a company registered as a Company/Agency/ Firm/ Proprietorship LLP under Companies Act, 1956/2013.	Can a consortium apply? As we are relatively new and there are new technologies that we can bring in which we are using in other states as well so OSRTC can also benefit from it.	As per RFP
11	Schedule Bidding Process	Submission last date 26/2/2024	Can it be postponed by 3-4 days. As we are not from Orissa .	As per RFP